

# Improving Human Rights Due Diligence

At the leading edge of human rights and social innovation, Löning-Human Rights & Responsible Business and Ulula have joined forces to help you navigate through challenging times for responsible supply chains. With increasing expectations from customers and investors and a changing legal landscape for supply chain due diligence at the German and EU level, prudent businesses are reviewing their management systems now. Through our joint solution and expertise, you can leverage worker voice technology to mitigate and address human rights issues in a meaningful and effective way.

## Knowing your risks and impacts

We help you identify the main human rights risk areas and help prioritize efforts in line with due diligence regulations and international standards.



### Human Rights Risk Scorecard

- ✓ Identify human rights risks in your overall business activities and/or selected supply chains
- ✓ Prioritize and score the most salient risk areas
- ✓ Validate with external stakeholders



### Human Rights Impact Assessment

- ✓ Assess supply chain hot spots
- ✓ Engage with relevant stakeholders/ rights-holders through innovative technology
- ✓ Identify effective mitigation measures
- ✓ HRIA report, incl. recommendations



### Human Rights Management Gap Analysis

- ✓ Identification of gaps
- ✓ Assessment of the management maturity for effectively implementing human rights due diligence
- ✓ Taking into account existing verification and certification methods
- ✓ Recommendations on how to close the gaps

## Building a strategy

We provide strategic and practical guidance on how to set up and implement the right policies and measures needed to address risks and potential impacts.



### Policies & Communication

- ✓ Human Rights Policy, Code of Conduct, Due Diligence Statement etc., in line with the UNGPs
- ✓ Help spread information on human rights expectations for your internal staff and different actors along your supply chains



### Mitigation

- ✓ Development of effective mitigation measures
- ✓ Alignment with existing management systems
- ✓ Building on existing initiatives (certifications, memberships)
- ✓ Performance tracking



### Trainings

- ✓ Webinars and inhouse trainings for your colleagues in the relevant departments
- ✓ Trainings for your suppliers and business partners
- ✓ Innovative learning methods



### Grievance Mechanisms

- ✓ Improve your existing grievance systems to become effective for human rights
- ✓ Build effective grievance systems for hot spots
- ✓ Use innovative technology to stay updated on potential and actual risks

# About us

## Löning – Human Rights & Responsible Business

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Founded in 2014 by the former Commissioner for Human Rights of the German government, Markus Löning, we are an international management consultancy and think tank specialized in human rights. We help our clients establish effective human rights due diligence processes in line with the UN Guiding Principles on Business and Human Rights (UNGPs) and follow strategic approaches that look at the corporate structures, policies and procedures needed to address actual and potential human rights impacts. We are an international team with long-standing experience in assessing and establishing human rights due diligence processes for brands and businesses in different sectors. We have a well established network of various stakeholders and vast knowledge on human rights challenges on the ground. For more information, please view our webpage: [www.loening-berlin.de](http://www.loening-berlin.de)

## Ulula

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We are social innovators that leverage digital technology to amplify worker and community voices. We provide companies with real-time insights to monitor and mitigate social risks and create responsible global supply chains. Based in Toronto, New York and Lyon, Ulula works in 25+ countries and has engaged 1 mill + stakeholders across the globe. Find out more at: [www.ulula.com](http://www.ulula.com)

### ULULA'S PRODUCT SUITE

Ulula offers a suite of tools to enable continuous monitoring and engagement with local stakeholders for more ethical global supply chains.

**Information broadcasts.** Organize outreach campaigns, send alerts and share information to workers, communities and project stakeholders.

**Open Worker Line (OWL) Worker engagement App** leverages smartphones to engage more continuously with workers through surveys, feedback, broadcast and training modules.

**Surveys.** Automated mobile worker and community surveys to monitor labor conditions.

**Feedback mechanism.** Anonymous submissions and comprehensive case management system to remedy workers' grievances using two-way communication.

**Owlyfield** is Ulula's on the ground tablet data collection to measure your impacts. Offline compatible to mitigate risks associated with connectivity and wifi disruptions.

**Dashboard** visualize user input data in real-time and provide insights for decision making.